



**IMPORTANT EVENT INFO**

**ARRIVING AT THE STADIUM**

<b>Parking</b>	Parking can be pre-purchased online ( <a href="http://parking.etihadstadium.com.au/">parking.etihadstadium.com.au/</a> ) for a discounted rate of \$35 or \$40 at the gate. We recommend checking availability before arriving at the stadium.
<b>Public Transport</b>	Train, Tram and Buses are all located in close vicinity to the Stadium. For full timetables and maps please visit: <a href="http://ptv.vic.gov.au/">ptv.vic.gov.au/</a>

**TICKETS AND ENTRY INFO**

<b>Ticket Windows and Collections</b>	Pre-purchased tickets can be collected from the Gate 3 or 7 ticket windows from 3.00pm. Gate 7 ticket windows from 3.00pm on the day of the event. Promoter and venue ticket collections via Gate 3
<b>Opening times</b>	All Gates open at 4pm
<b>Entry Gates</b>	<u>Reserved Seat Ticket:</u> Gate specified on ticket <u>GA Front:</u> Gate 1 – Access via Aisles 7 – 11 Gate 5 – Access via Aisles 36 – 42  <u>GA Rear:</u> Entry is through Gate 7 and access via Aisles 14 – 35  GA Arena patrons must enter via the Gate nominated on the ticket, if not they may be refused entry to the floor.
<b>Ticket Policy</b>	Please note that all patrons must have a valid ticket regardless of age – this also applies to infants and children.  Please further note that the Ed Sheeran performance contains loud music, strobe lighting and other visual effects, and is therefore unsuitable for infants and young children.  All reasonable requests for refunds will be considered where patrons are unable to make appropriate child-minding arrangements.
<b>Pass outs</b>	Will not be issued, patrons will need to keep their ticket should they wish to exit and re-enter the stadium
<b>Security</b>	Management and the Promoter reserve the right to refuse entry to any persons. Bag searches and 100% wandling will be taking place prior to entry.

	Patrons must comply with any requests for electronic and/or personal body searching. We encourage you to arrive early.
<b>Accessibility and Mobility Services</b>	Public lift access is available from Harbour Esplanade and Bourke Street from Ground Level. Gate 4, 6, 8 & 9 all have lift access to all levels within the stadium. Access to the arena is via Ramp 3 at Gate 6 Level B2
<b>Cloaking</b>	Cloaking is available free of charge: <ul style="list-style-type: none"> <li>• Gate 4, Level 1, Aisle 43</li> <li>• Externally at Gates 4 &amp; 7</li> </ul>
<b>Prohibited Items</b>	In addition to Etihad Stadium's Conditions of Entry the following items are also not permitted into the venue for this event: <ul style="list-style-type: none"> <li>• Large back packs</li> <li>• Suitcases</li> <li>• Sport bags</li> <li>• Professional Cameras with detachable lenses</li> <li>• Professional or non-mobile phone video recorders</li> <li>• Go Pros, iPads or other hand-held recording devices</li> <li>• Objects that can be used as projectiles</li> <li>• Selfie poles</li> <li>• Weapons of any nature</li> <li>• Laser pointers</li> </ul> <p>If any of these items are found you will be asked to cloak them at the locations listed above</p>

## FACILITIES AND AMENITIES

<b>First Aid</b>	Mobile crews will be located on the arena throughout the show. First aid rooms can be found at Level 1, Aisle 40, Level 2 Aisle 40, Level 3 Aisle 17 & 41
<b>Toilets</b>	Toilets are located throughout the stadium as well as additional toilets on Level 1 at Gates 3, 6, 8, 9. Additional Arena toilets can be found at Ramp 3.
<b>ATM</b>	Externally and internally at Level 1, Gate 2. Level 1 Gate 1 & 7 Internal. Level 2, Gate 9. Level 3 Aisle 8 & 32.
<b>Food and Drinks</b>	Outlets will be located around the stadium internally and externally. We are a licensed venue and proof of age is required to purchase alcohol
<b>Water</b>	Water Stations will be set up around the stadium. Locations of these are: Level 1, Aisle 17 & 32 Level 2, Aisle 40 & 33 Level 3, Aisle 5, 20, 29 & 44.
<b>Smoking</b>	We are a smoke free venue. Smoking (include e-cigarettes) are not permitted within the venue. If you wish to smoke you must proceed to the smoking areas outside the stadium after scanning your ticket out.
<b>Merchandise</b>	Externally at Gates 5 & 7 Internally at Level 1, Gates 3, 5 & 7/Victory Room (Aisle 11-16) Level 2, Aisles 30 & 43). Level 3, Aisles 18 & 30.
<b>Roof</b>	TBC
<b>Anti-social SMS Service</b>	Patrons can report the poor behavior of others by SMS to 0427 767 768

**ADDITIONAL INFO**

<p><b>Authorised Sellers</b></p>	<p>Only tickets purchased via Ticketmaster are valid for entry to the show.          Tickets purchase via on-seller sites such as Viagogo, ebay or GumTree may not gain entry. We do not encourage anyone to purchase by these 3<sup>rd</sup> party agencies.</p> <p>If you have purchased your tickets from an unauthorised website, the first thing you should do is contact the seller and try and find out where they got the ticket from.</p> <p>If you are suspect that you have been scammed you can contact your bank and ask them to take action.</p>
<p><b>Full conditions of entry</b></p>	<p>For full conditions of entry please visit our website:  <a href="http://etihadstadium.com.au/conditions-of-entry/">etihadstadium.com.au/conditions-of-entry/</a></p>